## VALO Commerce

1 InnerWorkings

Beam Suntory User Guide

we make marketing happen.

### **Beam Suntory User Guide**

### Access Your VALO Commerce Site through CONNECT

Navigate to <u>https://intlconnect.beamsuntory.com</u> and click on the InnerWorkings tile to access the VALO site.



You will then see a *Core Items* module that provides access to the site catalog. Click the *Core Items* moduel to access the VALO site



#### **Browse the Catalog**

You can click through the *Categories* list on the left side of the screen to see the items to which you have access, or you can enter item keywords in the search bar at the top of the screen. If your search results render no results try a more general keyword search.





The screen will then populate with the items that are included in the selected category or that match your search terms. Note that the site supports multiple currencies; the pricing you see is dependent on the default currency assigned to your login. Click on an item image to view the item detail screen.

JIM BEAM BASEBALL CAP (SET OF 5)	Product Information				
	Product Name	JIM BEAM BASEBALL CA	P (SET OF 5)		
	Product ID	Product ID 11019IW			
	Price	EUR €22,49			
	Package Quantity Pack of 5				
	Items in Stock	6			
	Min Quantity	1			
Overview	Add to Cart				
Quality: 100% cotton denim: 10oz, washed					
Sytle: 6 Panel Baseball Cap, self strap with antique silver metal buckle	Items to A	dd Price per Pack	Total Price		
and antique silver o grommet (as per attached artwork – style 1) Colour: denim blue		EUR €22,49		ï	
Branding: - Embroidery 1: Jim Beam-Logo print application+embroidery on front			Add To Favorites	$\overleftrightarrow$	
panel, width 4cm					

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- You should be able to navigate through the list of categories, and clicking on a subcategory will bring up a list of included items.
- After accessing the item detail page, you use the breadcrumbs at the top of the screen to navigate backwards to the category screen.

Start > JIM BEAM > Apparel > JIM BEAM BASEBALL CAP (SET OF 5)

Add To Favorites

• Clicking the Add to Favorites button adds the item in your My Favorites list

### Add an Item to Your Shopping Cart

There are two ways to add an item to your shopping cart. If the item does not require you to select from different options such as sizes, you can find it in the product list, enter the desired quantity, and click the shopping cart button.



If the shopping cart button has a gear (**screenshot above**), that means that you must select from multiple options when purchasing this item and you cannot add it to your cart directly from the product list. Instead, access the product detail screen and select the desired options from the dropdown fields.

Product Information					
Product Name	JBW Stock Tank Top				
Variation	Tank Top - Red - Small				
Product ID	BEAMSUN-JBWS34-R-S				
Min Quantity	1				
Max Quantity	250				
Size	Small 🔻				
Color	Red 🔻				
	Red Blue Black White Green				

You can then enter the quantity of items you wish to order in the *Add to Cart* section of the product detail screen.

Add to Cart			
Items to Add	Price per Pack	Total Price	
10	EUR €9,33	EUR €93,30	ì

After you add items to your cart, a *Checkout* icon displays in the top right corner of the screen. You can hover over this icon to review the items in your cart. Click the X to the right of an individual item to remove it from the cart, or click *Clear Cart* to remove all items.



### Place an Order, Ship to a Single Address

To begin the checkout process, hover over the *Checkout* icon in the upper right corner of the screen and click the *Checkout* button Checkout.

The checkout process consists of four steps. You can navigate between each step by clicking the *Next* button.

1. **Items-** On this screen you can modify your ordered quantity or remove items from your cart.



2. Shipping- On this screen you can enter the shipping address for your order.

Shipping Add	ress				Open Address Book	Clear
	Country *				-	
	First Name *		Last Name *		•	
	Euro		BeamSuntory			
	Company *					
	Address 1*					
	Address 2					
	City *	St / Province		Zip/Postal Code *		
	Phone *					
	Shipping Comments					
	Future Ship Date Option	stanta			h	
		<u> </u>				

To choose from a list of shipping addresses saved in the system, click Open Address Book.

Shipping Address		Open Address Book Clear	
Search by Search	Corporate Address Book Person	al Address Book	×
Country First Name Last Name	<b>alba alcaide</b> Beam Suntory C/ Mahonia 2 Edificio (Portico) 1st Floor Madrid, 28043	eileen livingston Beam Suntory Carlisle Street Springburn Bond Glasgow, G211EQ	
Company	eszter kisfaludi Beam Suntory Carlisle Street Springburn Bond Glasgow, G211EQ	<b>isabelle martin</b> Beam Suntory C/ Mahonia 2 Edificio (Portico) 1st Floor Madrid, 28043	≪ 12
Address 1 Address 2	<b>issam azmeh</b> Beam Suntory C/ Mahonia 2 Edificio (Portico) 1st Floor Madrid, 28043	jeanette edwards Beam Suntory Carlisle Street Springburn Bond Glasgow, G211EQ	

Use the *Corporate Address Book* option to search from a list of company locations, or *Personal Address Book* to search from addresses you have saved in your user profile

To narrow the list of addresses displayed, enter search criteria in the fields on the left and click Search.

Search by	Search	
Country Spain		•
First Name		Last Name
Company Beam Sunte	ory	

You can then select from a list of matching addresses and click Ok.

Corporate Address Book	Pers	onal Address	Book
daniel esteban Beam Suntory C/ Mahonia Edificio (Portico) 1st Floor M 28043	2 Madrid,		
	Ok	Cancel	

You will also notice that the *Shipping Address* step gives you the option of specifying a future shipping date for your order (i.e., if you would like the items to be shipped on a specific date in the future rather than as soon as they are available). Click the calendar icon to choose a date. You are able to choose from weekdays only, and cannot choose a date that is less than three days or more than three months in the future.

Future	ship	Date	Optic	n		
						i
0		Jun	ie 201	16		0
Мо	Tu	We	Th	Fr	Sa	Su
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

Payment- The only payment method available is Bill to My Account. Entering a PO Number is optional.

PO Number

**Delivery-** A shipping quote will calculate based off the destination and weight of your order.

Checkout- Here you can review all the information listed and click Change to modify any portion of it.

# PLEASE NOTE: If your shipping quote calculates to \$0.00, it will be handled separately off-line due to the order weight.

Shipping Address	Delivery Information	Payment Information
Jim Beam Beam Suntory 510 Lake Cook Road Deerfiled, IL, 60015 Change	Standard 1442 <u>Change</u>	Bill to My Account Change

Item Description	Quantity	Price	Subtotal
JIM BEAM EXCLUSIVE LONG DRINK GLASS (SET OF 6) SKU 11021IW Pack of 6	1	EUR €4.04	EUR €4.04

Subtotal: EUR €4.04

Shipping Total: EUR €22.76

Total: EUR €26.80



Change

Back Checkout

### Order confirmation

### #PO136973957

5/20/2016

Shipping Address	Details Payment		formation
daniel esteban Beam Suntory C/Mehania 2	In Progress	Payment me Account	ethod : Bill to My
Edificio (Portico) 1st Floor	Future Ship Date (	Option	
Spain N/A	06/02/2016		
Order			
ltem	Quantity	Projected Price	Sub
Tank Top - Red - Small BEAMSUN-JBWS34-R-S	10	EUR €9,33	EUR €93,30

Continue Shopping



You can click the printer icon to print a copy of the order confirmation.

### Place an Order, Ship to Multiple Locations

If you are shipping an order to multiple locations, the checkout process is slightly different. On the initial checkout screen (step 1), click *Enable Multiple Address Shipping.* 

Shoppir	ng Cart	Enable Multiple Address Shipping		Clear	
	Item Description	Quantity	Price	Subtotal	
۹	JIM BEAM BASEBALL CAP (SET OF 5) SKU 11019IW Pack of 5	10	EUR €22.49	EUR €224.90	×
	JIM BEAM COASTERS X 100 SKU 11020IW Pack of 100	1	EUR €1.31	EUR €1.31	×

You are taken to a screen where you can click *Download Template* to open an Excel address template file.



Enter each delivery address as a separate row in the Excel file, and save it to your computer.

	А	В	С	D	E	F	G	Н	I.	J
2	Country	First Name	Last Name	Company	Phone	Address 1	Address 2	City	St / Province	Zip/Postal Code
3	United States	William	Crane	Beam Suntory	555-555-5555	600 W Chic	Suite 850	Chicago	IL	60654
4	United States	Jason	Martin	Beam Suntory	444-444-4444	100 E Supe	Suite 2	Chicago	IL	60622
5										

Click *Upload Addresses* to upload your saved address file. You will then see a grid similar to the following, allowing you to enter the quantity of each item that should be shipped to each location.



You can also click the calendar selector to the right of each shipping location to specify a future shipping date, if applicable.

The rest of the checkout process is the same as described previously, with one exception. Because multiple-shipment orders take a few moments to process, you will not see the order confirmation screen immediately upon placing the order. You will instead see a popup window asking you to confirm the order placement.



After clicking *Save*, you can continue to browse the site as your order processes. You will be able to see the order confirmation in the Order History section.

### **Review Past Orders**

Hover over your user profile icon at the top of the screen and select the Order History option.



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The Order History screen allows you to filter past orders by date placed or by status as well as use the search fields to locate a specific order. Click the *View Details* link in the far right column to bring up the Order Confirmation screen.

Shop 🏢 O	rder History				
Date Range					
5/9/2016 5/20/2016	Order Number	Order Date	Order Total	Order Status	Order Details
Order Status					
In Progress	#PO147092810	5/20/2016	EUR €310,20	In Progress	P View Details
Cancelled	#PO136973957	5/20/2016	EUR €93,30	In Progress	₽ View Details
Completed	#D04000007	5 10 10 2 4 2	5115 6949 59		0.10 0.11
Order Number	#PO136933337	5/9/2016	EUR €312,59	In Progress	P View Details
	#PO135550431	5/9/2016	EUR €315,75	In Progress	₽ View Details
Product Name					
Description					
Search					

- Enter a specific order number in the Order Number field and click Search.
- Click the View Details link to bring up the Order Confirmation screen. Click the shopping cart button at the bottom of the Order Confirmation screen to re-add the same order to your shopping cart

### Use Your Address Book

The Personal Address Book feature allows you to save a list of commonly used shipping addresses that you are then able to select from at checkout. To access it, hover over your user profile icon and select the *Address Book* option.



All of your saved addresses display, with your primary shipping address in bold.

# Address Book 🗐



Click the gear icon  $\bigotimes$  to edit an address or the X  $\times$  to delete it. You can add a new address by clicking the *Add* icon  $\blacksquare$ . When entering a new address, you can optionally select the *Default Shipping Address* 

checkbox if this address should default at checkout.

When you are placing an order, all of the addresses saved here should be available and searchable under the *Personal Address Book* option.

Shipping Address		Open Address Book Clear
Search by Search	Corporate Address Book Perso	onal Address Book
Country	<b>Jim Beam</b> Beam Suntory 510 Lake Cook Road Deerfiled, IL 60015	<b>Jim Beam</b> Beam Suntory 600 W Chicago 850 Chicago, IL 60654
First Name Last Name	Ok	Cancel

When you enter a new address, it becomes available for selection at checkout via the Personal Address Book search.

### **Contact Support**

To contact InnerWorkings Support with questions or requests regarding your site, please send an email to *support.bsi@inwk.com*